

Account Managers Group

mwsu.edu

Account Managers Group

Welcome

Valarie Maxwell STATE UNIVERSITY

Account Managers Group

Fair Labor Standards Act (FLSA)

Dawn Fisher

FLSA Task Force

The Fair Labor Standards Act (FLSA) is a federal law enforced by the Department of Labor (DOL).

– Establishes minimum wage & overtime standards

- Distinguishes between covered (non-exempt) and excluded (exempt) employees
 - Non-Exempt Eligible for overtime/comp time
 - Exempt Not eligible for overtime/comp time
- Establishes overtime threshold (40 hours per week)
- Specifies employer record-keeping requirements

Current FLSA Guidelines

- **Currently,** to be exempt from overtime/compensatory time, an employee must pass three tests:
 - Job Duties Test: employee performs work that <u>primarily</u> involves certain executive, administrative, or professional duties.
 - Salary Basis Test: employee receives a fixed salary each week that is not subject to reduction because of variations in the quality or quantity of work.
 - Minimum Salary Test: employee receives a minimum salary —*currently* \$23,660 (2004 revision)

NEW FLSA Guidelines

- The U.S. Department of Labor issued new regulations addressing overtime provisions of the Fair Labor Standards Act (FLSA).
 - To hold exempt status the salary threshold increased to <u>\$47,476</u> <u>annually (</u>\$913 weekly)
 - An amount equal to the weekly earnings of the 40th percentile of full time salaried employees
 - Does not apply to teachers, lawyers, doctors, outside sales professionals

- There will be automatic updates to the salary threshold every three years (next being Jan 2020, *estimated* increase to \$51,168)

- Effective date of implementation December 01, 2016
- No change to job duties test.

How does this impact MSU?



• More employees will track work hours differently and be eligible for overtime/compensatory time.

Options for Compliance

- Increase Salaries to \$47,476
 - Current budgetary constraints
 - Increasing salary threshold
 Estimated \$51,168 in 2021, \$55,108 in 2023
- Reclassify titles to non-exempt
 - Account for all hours
 - Accrue Compensatory Time
- Adjust Schedules/Flex time
- Reorganize Staff Workload

Discussion

- When is Compensatory/Overtime time allowed?
- What is considered work time?
- What are the guidelines for an alternate or flexible work schedule?

- What time reporting methods are available for non-exempt employees?

- What new policies are needed?

Task Force Members

•Co-Chairs	Dawn Fisher/Angie Reay
•Admissions	Gayonne Beavers
•Athletics	Kyle Williams
•Business Office	Terry Ortiz
•College – HSHS	Renee McAfee
•College – PY	Dr. Andrea Button
•Facilities	Jeff Desborough
•Faculty Senate	Vicki Sanders
 Information Technology 	Jim Hall
•Library	Clara Latham
 Marketing/Advancement 	Laura Peterson
•Police	Albert Jimenes
•Registrar	Darla Inglish
•Residential Life	Kristi Schulte
•Staff Senate	Dr. Pam Morgan
•Student Affairs	Cammie Dean

Account Managers Group

The Requisition Approval Process And other Internet Native Banner FAQs

Hayley Roach STATE UNIVERSITY

I just entered this requisition. Why does it require my approval?

 At this level, we decided to make approvals "explicit", which means that you must indicate your approval even if you entered the requisition because your approval is not implied/"implicit."

Why did we decide to make approvals "explicit"?

 Some departments are so small that the administrative assistant who put in the requisition is the only other employee available to be the backup approver, and policy requires at least two explicit approvals on each requisition.

What do I need to do to make changes to the people who are required to approve reqs?

- When it is known that an approver is leaving MSU (i.e. retirement/resignation), the transition will be smoother if their replacement is decided upon and the date they will start approving is communicated to me ahead of time.
- If changes occur unexpectedly, please let me know as soon as possible so that I can get the approver list updated.
- A requisition will go to the people who were on the approval list at the time it was submitted, even if changes are made to the list.
- Please communicate any desired changes in email so I will have a written record of who requested the changes.

What do I need to do to make changes to the FOAPALs that are approved by my department?

- When Dr. Clark's position did not remain after he went back to teaching, his accounts were split between different departments. I am just now getting the FOAPALs set up to go through the proper approval routing.
- If you notice a requisition that is not going to the correct person, please notify me so that I can fix the problem.
- Some approval lists are set up only by their organization code, but some are fund org specific, so please let me know if any FOAPALs are changed or new accounts (that will have purchase requisitions) are added to your dept.

How do I find out where my req is at in the process? (Who still needs to approve it?)

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nvd	REGULAR INVOICE APPROVAL	101	+	INVC	101	Hayley Roach

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Asset Adjustment Status



How do I find out who all approved my requisition?

Oracle Fusion Middleware Forms Services: Open > FOIAPPH

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I just realized after completing my requisition that I made a mistake. Can I get it back myself, or does someone have to disapprove it?

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After denying my requisition, how do I get back into it to make changes?

- Go to FPAREQN, just like you would if you were creating a new requisition
- Type in the Requisition Number
- Hit next block and make the necessary changes
 - Sometimes it's necessary to hit the tab key if you're attempting to change the FOAPAL or dollar amount information (don't forget the top and bottom dollar amounts must match)
- Hit complete again to send to the approval process
 - Even if you were halfway through getting the approvals, it has to start over again with the first approver

What do I do when I get this error when trying to do a Requisition or Self Service Budget Entry?

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How can I tell if I have revenue that hasn't been added to my budget in my account?

- When on FGIBDST, go to Options, Budget
 Summary Information
- From the Home Screen, Go To FGIBSUM and type in your fund and organization (hit next block)
- If you are owed some revenue budget, the number in the available balance column will be negative
- We do the budget from revenue entry around the 15th of the month, once the monthly bills from campus services have posted

How can I quickly see what encumbrances I still have that are open/outstanding?

- From FGIBDST, go to Options, Organization
 Encumbrances
- From the Home Screen, Go To FGIOENC and type in your fund and organization (hit next block)
- Most encumbrances showing up right now start with PR, which is payroll
- The account code (acct) can help you determine what an expense is if you don't recognize it

Any more questions?



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Account Managers Group

Contract Management

Steve Shelley

MDWESTERN STATE UNIVERSITY



What is Contract Management?

- Contract management is the process of directing contract planning, formation, execution, and assessment through closeout to maximize financial and operational performance and minimize risk. Good contract management procedures are critical to the efficient and effective use of public funds for Midwestern State University (MSU) to achieve its mission.
- The information contained in this Contract Management Handbook complies with Section 2261.256 of the Texas Government Code which requires MSU, as a state agency, to publish a contract management handbook that establishes consistent contracting policies and practices and contract review procedures to be followed by MSU and that is consistent with the State Comptroller's contract management guide.
- In addition, MSU is required under Section 2261.256 to develop and comply with a purchasing accountability and risk analysis procedure that must provide for:
- assessing the risk of fraud, abuse, or waste in the contractor selection process, contract provisions, and payment and reimbursement rates and methods for the different types of goods and services for which the agency contracts;
- identifying contracts that require enhanced contract monitoring or the immediate attention of contract management staff; and
- > establishing clear levels of purchasing accountability and staff responsibilities related to purchasing.



Contract Management Process





The Contract Liaison

The Contract review process starts with the initiating department's Liaison

Contract Liaison responsibilities

- ✓ assisting in planning and developing contract objectives
- ✓ ensuring proper completion of the *Risk Assessment Matrix* (Appendix A)
- ✓ ensuring proper completion of the *Contract Routing Sheet* (Appendix B)
- ✓ monitoring progress and performance and ensuring proper completion of the Vendor/Contractor Performance Report (Appendix C)
- ✓ authorizing payments consistent with contract documents
- ✓ maintaining appropriate records.

Contract Management and the Routing Sheet



New One

MSU	CONTRACT R	OUTING SHEET				
IMPORTANT: Contracts are to be signed by the deleg			ocess.			
New Contract Renewal Contract Charact	hange Order	Other:				
Revenue Account Number:						
	Expense Account Number: Date Routed:					
P.O. Number:		Vendor Code:				
Departments shall complete this	form in its entire	y. Indicate non-applicable items l	by N/A.			
Contract Purpose:						
Contract Period:	Does Contract R	enew? Yes 🗆 No 📮 🛛 If so, Wh	en:			
Contract Deliverables:						
Board of Regents (BOR) Approval Required: Yes D No This contract must go to the BOR if: it is \$500,000 or greater per y sale, or encumbrance of real property (except mineral lease less th mineral lease less than \$100,000). If BOR approval required, BC	ear (except bequests, an \$100,000), or a co R specify signature a	gifts, or grants, or a State energy agreem ntract in excess of 5 years (except with) uthorization other than President?	ent), or involves acquisition, purchase, 20 days or less cancellation notice or _YesNoAttached			
MSU Office of Origin:	Individual Respo	nsible:	Phone No:			
University Funds Required: No 🖵 Yes 🗖 \$	Verified Availab	ele: Yes 🗆 No 📮 🔹 Revenue C	ontract Yes 🗆 No 🗖			
	Contractor's ema					
Contractor Representative:	Phone:	Fax:				
Contractor's Address:						
Resident Contractor: Yes 🖬 No 📮 State of Non-Resi	ident Contractor:	Is Contractor an M	4SU Employee: Yes 🖬 No 🗖			
Procurement: bid out sole source (attached)						
Historically Underutilized Business (HUB): Yes 🗖 No 🗖	HUB Plan (requ	ired over \$100,000): Yes 🖬 No 🖬				
Review and Approval Signatures:			P. J.			
Department By signing this form, the Department is verifying that they will abide technical support, services, and/or personnel (e.g., IT Dept. – soft	e by the terms of the a ware; office of sponso	greement and has obtained approval of ored programs for external finding – gra	Date any other department(s) contributing ants and gifts)			
Initiating Dept.'s Designated Contract Liaison/Monitor			Date			
Other Dept. Supervisor(s) Contributing Personnel/Servis	ces		Date			
Dean			Date			
Approval required on all contracts for reporting departments/gran						
Associate Vice President Approval required on all contracts for reporting departments/gram	nts		Date			
Appropriate Vice President			Date			
Approval required on all contracts for reporting departments; VP of less than \$100,000 per year for reporting departments	Univ. Advancement of	& Public Affairs on all grants; signature	authority of appropriate VP for contracts			
Provost and Vice President for Academic Affairs			Date			
Approval required on: all contracts for reporting departments, aff for contracts of less than \$100,000 per year for reporting departm						
	iems, agmanon/came	ai agreements				
Vice President for Administration and Finance Approval required on: all contracts for reporting departments, all	IT contracts, fiscal at	pproval of contracts of \$50,000 or more	Date per year, all sponsored research grants,			
and professional and consulting services; signature authority for:	contracts of less than	\$100,000 for reporting departments				
Purchasing/Contract Management Office Approval required on all contracts (except University employment	(conficado)		Date			
Proposed contract attached?YesNoIf ap Required Notice for Professional/Consuling Services (Tex.C Verify that the solicitation, purchasing methods, and contrac Verify that the solicitation, purchasing methods, and contrac	plicable, a copy is att iovt.Code §2254) by:	ached of the delegation of signature auth LBBYesNo Gov.'s Bud comply with State law and University po niversity's & Comptroller's contract ma	ority by theBORPresident get/Planning OfficeYesNo olicy?YesNo nagement guide?YesNo			
Other Reviews and Approval Signatures, as required:						
General Counsel			Date			
Approval required on all contracts unless using an unmodified state Comment:	indard contract form	pre-approved in writing				
President			Date			
 Approval required on all contracts: for direct reporting department related to mineral interest in need property of less than \$100,000, I legal counsel: required signature authority (or designee) on all co BORI, for auside legal counsel Comment: 	icenses /conveyances	of MSU intellectual property, profession	0,000 or more but less than \$500,000, al and consulting services, and outside			
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- A contract or agreement that creates a legally enforceable obligation and Midwestern State University must adhere to MSU Contract Administration Procedures. Examples of contracts include:
- Agreements
- Contracts
- Leases
- Letters of Intent
- Memorandums of Understanding
- Easements
- Licenses
- Purchase Orders
- Terms & Conditions
- Contracts must be reviewed and approved by the initiating department. The contract routing sheet captures this approval.
- **Only** specific University officers and employees are authorized to enter into an agreement (sign) on behalf of the University.



Risk Assessment Matrix



APPENDIX A Risk Assessment Matrix (RAM)

Table 1: Evaluation Criteria

Factor	Low	Medium	High	Extremely High 4	
	1	2	3		
Total Cost	<\$25k	>= \$25k but <\$100k	>= \$100k but <\$1 million	>\$1 million	
Type of Contract Interagency, MOU or Purchase Interlocal		Contract less than 25k	Consulting, Emergency, Sole Source, Proprietary, or Construction > \$25k	Major informat ion technolo gy purchase	
Payment Type/Structure	Fixed price or contingency	Rate or Fee for Services	Cost Reimbursement >= \$100k but <\$1 million	Cost Reimbursemen t	
Essential MSU Function	Contract services are not essential to MSU's mission	Contract services are moderately essential to MSU's mission	Contract services are essential to MSU's mission >= \$100k but <\$1 million	Contract services are essential to MSU's mission	
Percentage of Services Performed by Subcontractors	No Subcontractor involvement	Subcontractors account for less than 50% of contract work performed	Subcontractors account for 50% to 75% of contract work performed	Subcontractors account for more than 75% of contract	
Stability & Experience of Vendor's Key Management	No recent change and significant experience	No recent change, but not significant experience; or recent change but significant experience	Recent change and not significant experience	Recent change and less than 1 year of experience	
Compliance History	npliance History No issues of non- compliance		Substantial finding of non-compliance	Substantial finding of non- compliance –	
Past Programmatic Met or exceeded all output and outcome measures		Met 90% or more but less than 100% of output and outcome measures	Met 75% or more but less than 90% of output and outcome measures	Met less than 75% of output and outcome	
Audit Results No audit required or no issues or findings in audit(s)		Moderate issues or findings in audit(s)	Substantial issues or findings in audit(s)	Substantial issues or findings in audit(s)	
Number of Years Vendor in Business	More than 5 years	3 to 5 years	1 to 3 years	Less than 1 year	
Performance Contract contains Measures multiple defined and measurable performance		Contract contains at least one clearly defined or measurable performance measure	No performance measures included in contract >= \$100k but <\$1 million	No performance measures included in	
Deliverables	verables Contract contains multiple deliverables that are clearly defined		No deliverables included in contract	No deliverables included in contract	
Financial Reports >= \$500k but <\$1 Required million – substantial financial reports required		>= \$1 million but <\$1 million – substantial financial reports required	>= \$1 million - minimal financial reports required	>= \$1 million - no financial reports	

MSU OGC/blm: 8/10/2012; rev. 11/9/2012; 5/9/2014; 8/1/2016

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Table 1A:

Evaluation Table (Use the criteria in Table 1 to determine the score for each factor and total up the scores.)

Project Name:		
Factor	Comments	Score
Total Cost		
Type of Contract Purchase		
Payment Type/Structure		
Essential MSU Function		
Percentage of Services Performed by Subcontractors		
Stability & Experience of Vendor's Key Management		
Compliance History		
Past Programmatic Performance		
Audit Results		
Number of Years in Business		
Performance Measures		
Deliverables		
Financial Reports Required		
Other		
		TOTAL

Table 2: Risk Assessment Matrix (Use the scores provided in Table 1A to determine the level of risk.)

Risk Leve	el 🛛	Point Range	Description	
Extremely High Risk	E	40-52	Projects include unexpected levels of risk, including critical issues that are likely to occur if the contract is not properly managed. Contract management staff must consider possible contract risks, document and include them in the contract management plan and determine how risk will be monitored.	
High Risk	н	27-39	Projects contain potentially serious risks that may occur. The contract management plan must include language that ensures proactive strategies to reduce risk and the method of monitoring the risk.	
Medium Risk	м	14-26	Projects contain some level of risk that may occur. Contract management staff should consider if a contract management plan is required. If a contract management plan is not required, the purchaser will identify and document with an explanation of how risks will be managed. This information will be maintained with other contract documentation.	
Low Risk	L	0-13	Projects contain minimal risks and are unlikely to occur. Contract management staff can proceed with contracting as planned.	

MSU OGC/blm: 8/10/2012; rev. 11/9/2012; 5/9/2014; 8/1/2016

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<u>Appendix C</u> <u>Midwestern State University Vendor/Contractor Performance Report</u>

Instructions: This form is required to be prepared by the Contract Liaison and then submitted to the MSU Purchasing/Contract Management Office. For less than satisfactory evaluations or unacceptable evaluations, a copy will be submitted to the Contractor/Vendor. Supporting documentation of correspondence with Contractor/Vendor shall be attached to this evaluation form for record.

Part I – GENERAL CONTRACT DATA									
Contract No. (not project mimber)			Contract Date To			oday's Data			
To: Vendor Name, Address, Fax minber, VID Number From: Department Name and Address (please include contact name, phone number, and e-mail address)								ntact name, phone	
Description and location of wor	<u>t</u>			-					
FISCAL DATA	Amount of original Contract		Amount of Modifications (+ or -)		Liquidated Damager Assessed (if any)		Net Amount Paid to the Contractor		
SIGNIFICANT DATES	Date of A	ward	Original C Completion	on tract	Revised Con	tract Completion Date	Dat	Date Work Accepted	
Troe and Extent of Subcontrac									
		Part II - PERF	ORMANCE E	VLUATION O	F CONTRACT	r			
PERFORMANCE ELEMENTS		A (90% - 100	b) B (80% - 89%)		C (70% - 79%	<u>D (60% - </u>		F (0% - 59%)	
Quality of Work									
Timely Performance									
Effectiveness Of Managen									
Compliance with Labor St									
Compliance with Safety St	tandards		_						
Overall Evaluation									
Detailed explanation (Please be	specific; attach add	ditional sheets if i	required):						

Administrative Head or assigned Contract Liaison

Office of Purchasing/Contract Management Signature

Revised: 08/01/2016



Purchasing & Contract Management Website

- The Purchasing and Contract Management website is your one stop link to everything purchasing and contract/agreement related. The website includes:
 - ✓ Current Bid Opportunities
 - ✓ Purchasing Resources & Forms
 - ✓ Contract Management Information
 - ✓ Warehouse and Surplus Inventory
 - ✓ Procurement Card Information
 - ✓ Preferred Vendors
 - ✓ Purchasing Transparency Report
 - ✓ Links to Purchasing Policies and Guidelines
 - ✓ FAQ's
 - ✓ Purchasing Directory
 - ✓ <u>www.mwsu.edu/purchasing/</u>

SHRED DAY



- Next scheduled date:
 - [–] October 26th, 2016
- Documents must be sent to central warehouse prior to these dates
- No cost to your department



Account Managers Group

IT Security Awareness

Jim Hall

MIDWESTERN STATE UNIVERSITY




Texas Administrative Code (TAC)

TAC202.74

(b) State institutions of higher education are responsible for:

(2) administering an ongoing information security awareness education program for all users



Awareness and Training

Standard AT-2

State organizations shall:

- Provide an ongoing information security awareness education program for all users; and
- Use new employee orientation to introduce information security awareness and inform new employees of information security policies and procedures.

National Institute of Standards and Technology U.S. Department of Commerce







Not all threats can be detected by file scanning tools.

Not all threats can be detected by embedded URL filtering technology.

In late 2015 statistics showed that over 90% of cyberattacks that were successful required human intervention. In 3rd quarter 2016 that number is growing.

You cannot assist in protecting MSUNet from a threat you know nothing about.





Private key will be destroyed on 9/24/2013 6:21 PM

> Time left 54:15:15

Your personal files are encrypted!

MIDWESTERN

ATE UNIVERSITY

Your important files **encryption** produced on this computer: photos, videos, documents. etc. <u>Here</u> is a complete list of encrypted files, and you can personally verify this.

Encryption was produced using a **unique** public key <u>RSA-2048</u> generated for this computer. To decrypt filesyou need to obtain the **private key**.

The **single copy** of the private key, which will allow you to decrypt the files, located on a secret server on the Internet; the server will **destroy** the key after a time specified in this window. After that, **nobody and never will be able** to restore files...

To obtain the private key for this computer, which will automatically decrypt files, you need to pay 100 USD / 100 EUR / similar amount in another currency.

Click <Next> to select the method of payment and the currency.

Any attempt to remove or damage this software will lead to the immediate destruction of the private key by the server.

Ransomware!



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KnowBe4 Human error. Conquered.					
About Contact Us	To start with KnowBe4 enter your email address below Email: Enter your work email Next				
	abta Deserved				
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	2016 Ransomware 2016 Ransomware <i>Estimated completion time: 25 minutes</i>	09/27/16	Not Started		S	tart Course		
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Questions?

Payroll Information

Timesheet Approver
Student/Temp Term Dates
Birthday Days

Kathy Rice and Connie Strickland

STATE UNIVERSITY

Account Managers Group

Tips — Did you know that with our medical insurance you get:

real appeal No cost



Account Managers Group



 Important
 ✓ Next Meeting - October 27, 2016

 ✓ Shred Day – October 26th

Questions or Suggestions??



Thank you!

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