DISTANCE EDUCATION

Training and Instructional Design

The Distance Education Department offers a variety of training and Instruction Design assistance.
Training can be tool focused, design focused, or both.

- **Gradebook**
- **Course Design**
- **Checklists**
- **Video Assignments**
- **Academic Integrity: Turnitin & Respondus LockDown Browser**
- **ADA: Word Docs, PowerPoints, Etc.**

Keep an eye out for our Newsletter as the semester progresses and we look forward to working with you.

Please reach out to us at d2lhelp@msutexas.edu and we take it from there!

We are here to help!

The Distance Education Staff is here to assist you with online pedagogy, instructional design, ADA compliance, training and support, help desk, and more.
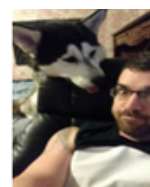
Where are we located?	The second floor of Hardin
When can we help?	Monday – Sunday 8 am-10 pm
How can we help?	Train/assist individually, in small groups, by department, or online.

Our Track Record reflects our commitment!

Weekday Response Time (8 am-10 pm)	5.8 minutes
Weekend Response Time (8 am-10 pm)	8.3 minutes
Student Satisfaction with DE Staff	92% including calls unrelated to Distance Ed are strongly satisfied
Faculty Satisfaction with Training/Assistance	99% are strongly satisfied
Faculty Satisfaction with ADA Training/Assistance	97% are strongly satisfied

Meet Our Staff!

Dr. Pamela Morgan   Danielle McAfee   Kenneth Shanks   Michael Ellerkamp

Contact us!

Distance Education Emails
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michael.ellerkamp@msutexas.edu

D2L Help Desk Phone Number
Monday - Friday: 8 am – 5 pm
940-397-3000
D2L Help Desk Email
Monday – Sunday: 8 am – 10 pm
D2Lhelp@msutexas.edu